

PATENT  
Attorney Docket No. 08020.0013-00000  
SAP Reference No. 2003P00901 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Hilmar WECHSEL ) Group Art Unit: 3689  
Application No.: 10/787,205 ) Examiner: NGUYEN, Thuy-Vi  
Filed: February 27, 2004 )  
For: SYSTEMS AND METHODS FOR ) Confirmation No.: 4680  
MANAGING PRODUCT RETURNS )  
USING RETURN AUTHORIZATION )  
NUMBERS )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

Applicant submits this Reply in response to the Office Action mailed September 17, 2008. Applicant respectfully traverses all pending rejections and requests reconsideration of the application, as presently amended.

**Amendments to the Specification** are included in this paper.

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment sections of this paper.